

# EBN SERVICES BRUNSWICK ELECTRONIC REPAIR FORM

<b>Center information</b>			<b>Ship to:</b> EBN Services Brunswick E.R.C 2056 Beacon Manor Drive Fort Myers FL 33907 Customer Service 888-435-6289 Technical Support 877-783-1314 Fax 856-931-5926
<b>Name</b>			
<b>Address</b>			
<b>City</b>	<b>State</b>	<b>Zip</b>	
<b>Install Date</b>			
<b>Date Shipped</b>			
<b>Sent by</b>			

Part name \_\_\_\_\_ Serial # \_\_\_\_\_ Part # \_\_\_\_\_

Lanes affected \_\_Odd\_\_Even\_\_Both    Malfunction \_\_\_\_\_ Constant \_\_\_\_\_ Intermitant \_\_\_\_\_  
(how often \_\_\_\_\_)

**Failure type (Check all boxes that apply and please be specific)**

## Console

- ☐ No intercom audio to scorer
- ☐ No intercom audio to desk
- ☐ No Communication to scorer
- ☐ Console will not reboot
- ☐ Hard drive failure
- ☐ No power
- ☐ No or wrong keyboard entry
- ☐ No console video
- ☐ Local LAN failure

## Control desk

- ☐ Comline failure- can't clear
- ☐ No intercom audio to scorer
- ☐ No intercom audio to desk
- ☐ No keyboard entry
- ☐ Fails to print correctly
- ☐ No LRS communications
- ☐ Incorrect video display
- ☐ No video display
- ☐ Power supply malfunction
- ☐ Loss of memory
- ☐ No scorer control
- ☐ No pinsetter control

## Scanner

- ☐ All LED's lit
- ☐ (locked up)
- ☐ No new pin's solenoid operation
- ☐ No foul signal
- ☐ Failure to score
- ☐ Incorrect score
- ☐ No take data signals
- ☐ No video on tester
- ☐ No power
- ☐ Constant ball detect
- ☐ No ball detect signal
- ☐ No data from scanner
- ☐ Unable to calibrate-align
- ☐ Cant adj. gain bias pots
- ☐ No scanner start
- ☐ Incorrect motor operation

## Overhead

- ☐ No video display
- ☐ Incorrect color
- ☐ Incorrect horizontal output
- ☐ Incorrect vertical output
- ☐ Distorted picture
- ☐ No TV video

### Foul units

- ☐ Continuous foul  
☐ Continuous buzzer  
☐ No foul

## A/A-2 Pinsetter

- ☐ No trigger, first ball  
☐ No trigger, second ball  
☐ Wrong time delay

Detail of problems, please print clearly.