

EBN SERVICES

ELECTRONIC REPAIR FORM/ AMF

Center information			Ship to: EBN Services AMF E.R.C 5586 Babbitt Rd. New Albany OH, 43054 Customer Service 888-435-6289 Technical Support 888-902-2695 Fax 856-931-5926
Name			
Address			
City	State	Zip	
Install Date			
Date Shipped			
			Sent by

Part name _____ Serial # _____ Part # _____
 Lanes affected __Odd__Even__Both Malfunction _____ Constant _____ Intermitant _____
 (how often _____)

Failure type (Check all boxes that apply and please be specific)

Console

- ☐ No intercom audio to scorer
- ☐ No intercom audio to desk
- ☐ No Communication to scorer
- ☐ Console will not reboot
- ☐ Hard drive failure
- ☐ No power
- ☐ No or wrong keyboard entry
- ☐ No console video
- ☐ Local LAN failure

Control desk

- ☐ Comline failure- can't clear
- ☐ No intercom audio to scorer
- ☐ No intercom audio to desk
- ☐ No keyboard entry
- ☐ Fails to print correctly
- ☐ No LRS communications
- ☐ Incorrect video display
- ☐ No video display
- ☐ Power supply malfunction
- ☐ Loss of memory
- ☐ No scorer control
- ☐ No pinsetter control

Scanner

- ☐ All LED's lit
- ☐ (locked up)
- ☐ No new pin's solenoid operation
- ☐ No foul signal
- ☐ Failure to score
- ☐ Incorrect score
- ☐ No take data signals
- ☐ No video on tester
- ☐ No power
- ☐ Constant ball detect
- ☐ No ball detect signal
- ☐ No data from scanner
- ☐ Unable to calibrate-align
- ☐ Cant adj. gain bias pots
- ☐ No scanner start
- ☐ Incorrect motor operation

Overhead

- ☐ No video display
- ☐ Incorrect color
- ☐ Incorrect horizontal output
- ☐ Incorrect vertical output
- ☐ Distorted picture
- ☐ No TV video

Foul units

- ☐ Continuous foul
☐ Continuous buzzer
☐ No foul

A/A-2 Pinsetter

- ☐ No trigger, first ball
☐ No trigger, second ball
☐ Wrong time delay

Detail of problems, please print clearly.
